



INDIVIDUAL ENGAGEMENT PLATFORM STATUS TRACKER

WHAT IS THE INDIVIDUAL ENGAGEMENT PLATFORM (IEP)?

The IEP is an intuitive tool that modernizes an individual's interaction with the federal personnel vetting process. Developed as part of the Trusted Workforce (TW) 2.0 reforms, it is an optional shared service that replaces legacy systems with a single, transparent interface that allows individuals to securely self-report information, track the status of current and past investigations, receive updates throughout the vetting lifecycle, and communicate securely with government personnel.

OTHER IEP FEATURES

- **Self-Reporting** function allows individuals to input information directly, reducing errors and delays.
- **Secure Communications Portal** ensures clear and consistent two-way interaction with DCSA.
- **Transparency Into Case Status** will be provided through a status tracker that provides an individual's current case application status, from initiation to submission.

WHY THIS MATTERS

The IEP addresses the current challenges within the personnel vetting process, that proved to be administratively burdensome for agencies and a "black box" for individuals. The platform delivers a modern, transparent vetting experience that onboards trusted personnel faster, helping customers to attract and retain top-tier talent. By improving the speed and quality of the vetting process, the IEP directly safeguards our Nation's information.

IEP STATUS TRACKER

OVERVIEW

The Status Tracker is an IEP application that provides real-time transparency into the personnel vetting process in a user-friendly interface. It simplifies submissions and improves the user experience by allowing individuals to view the status of their application*, view their investigation status (through open, closed, adjudication complete nodes)**, and see the average days each phase requires for their respective case type.

**The "Applicant Editing" status is not a real-time status but will be processed in nightly batches within eApp.*

***Nodes for Investigation Open, Investigation Closed, Adjudication Complete are greyed out until future iterations.*

FUTURE ENHANCEMENTS

To provide even greater transparency, future enhancements to the Status Tracker will include end-to-end visibility that will expand to provide insight on their progress across the entire vetting lifecycle from case initiation through final adjudication and completion.

RELEASE INFORMATION

Beginning **March 5, 2026**, new individuals will receive a direct link to access the IEP Status Tracker in an automated email from eApp when the case is initiated. The platform will be continuously updated to improve the user experience. As the status tracker is enhanced, its access will be expanded to additional user groups.



DO YOU HAVE ANY ADDITIONAL QUESTIONS?

For NBIS Agency user support, contact the NBIS Help Desk at: dcsa.boyers.nbis.mbx.nbis-agency-support@mail.mil

For NBIS Industry/FSOs support, contact the Customer Engagements Team (CET) at: dcsa.ncr.nbis.mbx.contact-center@mail.mil